

Rivet De Cru Jeans



RETURN FORM

Please note that we will not accept any return(s) without an approved Return Authorization Number on the outside of box. Contact us with any questions prior to returning merchandise. Filling out the entire form will ensure prompt and efficient returns.

PLEASE PRINT ALL INFO

S/O No. : _____ Date Ordered : _____

Name : _____

Address : _____

City : _____ State : _____ Zip code : _____

Phone : _____ E-mail : _____

Please check one:

*Exchange

Defective

Refund

Item #	Wash Name / Description	Size	Qty

Reason for return : _____

Please fill out this form and fax back to 909-594-1261 to request a return authorization number. Once your form is received and processed you will be given a return authorization number which is to be placed on the outside of the return box with a marker. We will refuse any order that is not returned with this number on the outside of the box. Please provide a copy of the sales order sheet you received with your order. All return authorization numbers expire after 14 days. If we do not receive your return within the 14 days in our warehouse, your RA# will be voided.

Please send all returns to :

Rivet De Cru Jeans

Attn: Returns

4120 W. Valley Blvd

Walnut, CA 91789

*** Important Note: We reserve the final approval on all Returns and Exchanges. If you are returning a gift you received, which was purchased on the website, please contact our Customer Service Department by email at csr@rivetdecru.com**

*** Please note that for domestic exchanges(USA Only) you must include a check for \$5.95 for return shipping made payable to Denim Artisan, Inc. For international exchanges you must include a check for \$29.95. Other payment options may be arranged by contacting our customer service dept.**

Please Fax back to us at (909) 594-1261 Attn: RDC.com returns - Thank you

RETURN DEPT. OFFICIAL USE ONLY ---- DO NOT WRITE IN THIS SECTION

RMA NUMBER: _____ **APPROVED BY:** _____